

# THE LINK

Quendon & Rickling  
Parish  
and Church

You can find THE LINK  
and much more at  
[www.quendonandrickling.co.uk](http://www.quendonandrickling.co.uk)

## NEWS

June 2017

### In this issue

Church Services	2	Coffee Morning	6	District Council News	11
Letter from the Vicar	2	Trip to Wyken Hall Gardens	6	Armadillos	12
Church Contacts	3	Rainbows Open Day	7	100 Club	12
Police Contacts	3	School Fete	7	Cycling for Soldiers	12
Parish Council	3	School News	7	Apple Pressing	12
In Loving Memory	3	Golf Society	7	Bowls Club	12
PC Chairman's Message	4	Crime Reduction	8	Publication Details	13
Fun Run 2017	5	Neighbourhood Watch	9	Saffron Screen	13
		Hundred Parishes	10	Emergency Life-saving	14
		Community Shop	10	What's On	14

*From the 2016  
Photographic Competition  
Travel 3= Tony Jones -  
Travel - Done Walking*



Visits: If you would like the Vicar to visit you at home or in hospital, or know of anyone who would like him to visit them, please let the Vicar know.

**The Rev'd. Neil McLeod**, The Vicarage, 5, Meadowford, Newport, Saffron Walden, Essex, CB11 3QL

**Telephone:** 01799 540339 **E-mail:** [mcleod444@btinternet.com](mailto:mcleod444@btinternet.com)

# From the Vicarage Study

Rev. Neil McLeod,

Priest-in-Charge of Newport with Widdington, Quendon and Rickling.

**C**hoices! We are all faced with choices every day of our lives. Some choices really don't matter that much such as, "What shall I have for breakfast today?" or "What tie shall I wear to the office today?" Some choices are much more important than that, "Is this the right house where I should be living?" or "Am I in the right job?" I believe that God has given us the ability to make choices: it is called Free Will.

I believe that if he wanted to God could make every decision for us. Yet what sort of life would that be? We would all be robots; all moving in the same direction; all making the same choices. That's not much of a choice at all. God could also, I believe, make everyone love & worship him. But that wouldn't be love at all – it would be something that you're made to do. Have you ever seen 'Bruce Almighty'? Bruce is given the power of God, and he can make amazing things happen such as walking on water or pulling the moon closer to earth. Yet the one thing that he can't do is to make someone love him, because it wouldn't be real love at all. By giving us free will God has given us the right to choose to follow him or not. Now that is love. Like any parent God allows us to make our own way through life even if it differs from what our parents would want for us. Like any parent God is there for us when it turns out we have made the wrong choice.

On June 8th there is an important choice for us to make as the country turns out to vote in the General Election. How each of us vote is up to us because it is our choice, but I do believe that it is important that we vote. You may say I make the choice not to vote, but I believe that we should value that we live in a democracy. Just take a look at some of the countries which are under a dictatorship – it's not great. Choices are important, and it is important that we make a choice. On June 8th go and vote, and make a difference.

*Neil*

## Church Services in the Benefice

### Sunday 4th June

9.30am	Widdington	Family Service
11.00am	Newport	Family Communion

### Sunday 11th June

8.30am	Widdington	BCP Communion
<b>9.30am</b>	<b>Quendon</b>	<b>BCP Communion</b>
11.00am	Newport	All-Age Service

### Sunday 18th June

9.30am	Widdington	Holy Communion
11.00am	Newport	Holy Communion
<b>6.00pm</b>	<b>Quendon</b>	<b>BCP Communion</b>

### Sunday 25th June

8.00am	Newport	BCP Communion
<b>9.30am</b>	<b>Rickling</b>	<b>Holy Communion</b>
11.00am	Newport	Morning Worship
3.30pm	Newport	Messy Church

### Sunday 2nd July

9.30am	Widdington	Family Service
11.00am	Newport	Family Communion

### Sunday 9th July

8.30am	Widdington	BCP Communion
<b>9.30am</b>	<b>Quendon</b>	<b>BCP Communion</b>
11.00am	Newport	All-Age Service

### Sunday 16th July

9.30am	Widdington	Holy Communion
11.00am	Newport	Holy Communion
<b>6.00pm</b>	<b>Quendon</b>	<b>BCP Communion</b>

### Sunday 23rd July

8.00am	Newport	BCP Communion
<b>9.30am</b>	<b>Rickling</b>	<b>Holy Communion</b>
11.00am	Newport	Morning Worship
3.30pm	Newport	Messy Church

### Sunday 30th July

11.00am	Newport	Morning Worship
---------	---------	-----------------

### In addition to these services, prayer meetings are held as follow:

Quendon, Mondays 4 30 pm  
Rickling, Thursdays 9 00am  
Widdington, Tuesday 9 00am  
Newport, Wednesday 4 30 pm.

**Priest in Charge of Newport with Widdington and Quendon and Rickling.**

The Rev'd. Neil McLeod, The Vicarage, 5, Meadowford, Newport, Saffron Walden, Essex, CB11 3QL

Telephone: 01799 540339 E-mail: [mcleod444@btinternet.com](mailto:mcleod444@btinternet.com)

**Churchwardens -** **Quendon:** Mrs Maureen Hawkins 01799 543201 and Mrs Christine Osbourn 01799 543367  
**Rickling:** Lisa Huxtable 01799 542995

**Treasurer -** **Quendon and Rickling:** Mrs Sandra Arnold 01799 543075

**In Loving Memory - Andrea Chisholme**

A service was held in Quendon Church on 22nd March for Andrea Chisholme. Andrea had lived in Quendon all her life and died after a long illness. She will be sadly missed.

**Contact details for local Police**

Essex Police operate through Local Policing Hubs, and it is not possible to contact individual members of that team for day-to-day activities.

The recommended procedure is to contact the police using the 101 service (if 999 is not appropriate, i.e. for non-emergency situations). Calls to the 101 Centre will determine how to respond and, where appropriate, this will be passed to either Response Officers or members of the Local Policing Hub.

**Quendon & Rickling Parish Council News****Parish Council Meetings**

This month we held our Annual Parish meeting where the Chairman's report was circulated to all in attendance. If you would like to read it, you will find it on the village website under Parish Council

[www.quendonandrickling.co.uk](http://www.quendonandrickling.co.uk) along with the minutes from all Parish Council meetings.

Following the Annual Parish meeting we went straight on to our monthly meeting where each Parish Councillor was assigned to a specific role for which they will be responsible. This includes liaising with various bodies, community services, footpaths, broadband, to name just a few. If you would like to know who to contact over specific issues this can also be found on the website. If you don't have access to a computer then please call the Parish Clerk on the number below who will be pleased to give any information required.

Our new District Councillor, Anthony Gerard came along to introduce himself. Cllr Anthony Gerard will be working with Cllr Neil Hargreaves. The Chairman, Alan Price, welcomed and congratulated him on his new role on behalf of the Parish Council.

The Parish Council internal audit has been successfully concluded, this will now go to the external auditors. All relevant paperwork will be displayed on the notice boards in due course.

The next Parish Council meeting will be held on 7th June at 7.30 pm at the Village Hall, all residents are invited, you are assured of a warm welcome.

**Village circulation list**

Please bear in mind the village circulation list, this has proven to be very useful in the past.

If you would like to be included and receive email updates/notices which are of interest to you as a resident, send your email address to the Clerk who will be happy to add you to the village circulation list. Again, if you do not

have access to a computer, let the Clerk know, she will be happy to include you on a telephone list and inform you of any issues.

**Notice Boards**

There are three notice boards around the village, one at Coney Acre, another at Thistley Crescent and one outside the Village Hall. These are updated on a regular basis and always worth looking at to find the latest events in the village and surrounding areas. If you have any events that would be of interest to residents, pass the details to the Parish Clerk who will be pleased to display them on the boards.

**Household repairs**

The Parish Council have been informed that due to rising cost the Papworth Trust are no longer able to offer the handyman service.

**Welcome Packs**

The Parish Council provides a Welcome Pack of information for new residents to the Village. The pack has now been updated and delivered to known new residents, if anyone knows of any newcomers to the village that have not received the pack, do please let the Clerk know on the contact details below and a welcome pack will be dropped off to them.

**Parking**

There have been some issues in the village with parking that has caused problems for other road users. Please ensure you park with consideration for others, at least 10 metres away from any junction, facing in the direction of the traffic flow and close to the kerb. If you could also mention this to any visitors that would be helpful.

**Allotments**

Anyone interested in taking up an allotment should call Peter Warwick on **01799 543526**.

## Quendon & Rickling Parish Council News (Cont.)

### Village website

The village website has been updated and given a new look. You will find lots of useful information about the village including some of its history and lots of other news. The address is above.

### Pedestrians

It has been highlighted that some hedges are overgrown and obstructing some of the footpath in certain areas, could you check the line of your hedge and cut back where necessary once the nesting season has finished.

### Highway Problems

The Essex Highways website is available for anyone noticing a problem to report it:

<http://www.essexhighways.org/Report-a-problem.aspx>

A tracking facility for all reported faults is available.

### Police/Crime

The Essex Community Messaging Service provides useful information to the public about policing and safety issues.

It is free to register and information is given relative to your postcode, thus providing accurate and up-to-date community safety information and crime prevention advice. Users can choose to receive information via e-mail, text or voice-recording and can select what information to receive – based on where they live and

work and on issues of interest. For further details and to sign up, visit [www.essex.police.uk/ecm](http://www.essex.police.uk/ecm)

### Walking the Dog

Uttlesford District Council has a clear message on Dog fouling:

***Please clean up after your dog – Bag it and Bin it.***

Unfortunately, there seems to be more dog bags and dog mess in the woods again, very unpleasant for residents and visitors. If you see this happening please report any incidents on the details below.

**Failure to clean up after your dog could result in a £1000 fine!**

To report incidents of dog fouling call the council's Customer Service Centre on **01799 510510**.

Alternatively, fill in an online form at [www.uttlesford.gov.uk/animalfoulingreport](http://www.uttlesford.gov.uk/animalfoulingreport)

### Children's Activities

Armadillos a Bumps, Babies, Toddlers and Parents group meets every Tuesday (term time) from 9am-11am at Rickling School Hall

### Contact the Parish Council

The Clerk, Anne Webb can be contacted by e-mail [quendonandrickling.clerk@hotmail.com](mailto:quendonandrickling.clerk@hotmail.com) or by telephone **01799 543988**.

## **This month's message from the Chairman of the Parish Council**

Well, another Annual Meeting, and another year I'm asked to continue as Chairman. Which I accepted, happily. However, I then announced that this would be my last year on the Parish Council. When asked why, I said that I had held the post for the last seven years and it's probably about time some fresh blood took the seat. But this also ties in nicely with future plans. Jamie will finish school this year and Jane and I intend to start seeing more of the world. We might even find ourselves living part of the year abroad, subject to the outcome of Brexit. So my days as a PC are limited.

Back to business. It's spring again, although as I write I can hear traffic splashing through puddles. With spring comes growth and with growth comes the annual need to ask that if you have a hedge, or trees with low branches, please remember to keep them cut back where they overhang or reduce the width of pavements or footpaths. Remember, you may not be able to see that others have a struggle to pass your property.

If it isn't too premature, I'd like to congratulate those on the Village Plan Action Group who are making really good progress on various aspects of the needs and wishes identified in the Plan. Of particular note, we are ever more hopeful that a small shop in the village is looking more like a realistic possibility. If or when it does materialise, please use it. Otherwise it might just disappear again. We are also hopeful that we might be in a position to do something constructive with the football pitches. At the very least we intend to ensure that they are safe from development.

Regular readers will be aware that I am in the habit of closing with a rather poor joke. Last month I gave a lot of consideration to whether my offering was appropriate, and eventually decided to risk it. This was poor judgement on my part, since it appears that at least one of you was sufficiently offended that they felt the need to complain. I assure you all that it is not my wish to offend anybody, and I apologise to the complainant and to anybody else who was offended.

*Alan.*

***Here we go then: How does an Eskimo build his house?***

*I gloos it together.*

Don't blame me - I got it from my Mother-in-Law!





## QUENDON AND RICKLING FUN RUN

SUNDAY 25TH JUNE

### IMPORTANT RACE DAY INFORMATION

The Friends of Rickling School are eagerly looking forward to our 3rd Fun Run on 25th June.

In order to ensure the smooth running of the Event for the entire Village, we would like to advise you of the format of the day.

The Village will be extremely busy. We anticipate we will have over 400 runners and their supporters in the Village. We will also have over 50 Marshals and ancillary staff present. This will unfortunately lead to some disruption for the Village, however we will attempt to keep this to a minimum.

Car Parking for the Run will all be contained on the football pitches off of Belchams Lane. This area will be well marshalled. Roads leading to and from that area will be busy from 9am - 1pm.

The childrens 1K Fun Run will start at 10.30am and will be contained to the Village Green area. This area will also be extremely busy all of the Sunday morning. We will have the following activities on the Green, bouncy castles, ice cream van, BBQ, refreshments and our race timing headquarters.

To ensure the safety of our residents and visitors, we would advise that there will be NO PARKING along the approach road to the Pub and in front of the Pub from early Saturday evening until the Sunday afternoon.

Further, in order to keep everyone on the Green safe, there will be NO vehicular access to and from the cottages next to the Pub from 9am - 1pm on the Sunday. For those residents affected you are welcome to use the pub car park, and if you need to access your car on the Sunday morning, then arrangements have been made for you to use the area by Terrace and Gardens from the Saturday evening. We are greatly obliged to all of these residents for their co-operation and support with this.

Access along the pub / school car-park road will be for EMERGENCY VEHICLES ONLY.

As Villagers are aware, parking and vehicle speed along GREEN ROAD are a continuous problem. Last year

## QUENDON AND RICKLING FUN RUN (continued)

unfortunately saw several incidents of aggressive and impatient driving behaviour along Green Road and Brick Kiln Lane. We anticipate this was due to non residents eager to use the Village as a through route however, runners will be using Green Road and Brick Kiln Road for short periods.

The safety of our runners, village spectators and marshals is paramount to us. In order to ensure everyones safety we will need to manage road access. GREEN ROAD will NOT be able to be used as a through road for short periods of time during the hours of 11am - 12.30pm. It will be ACCESS ONLY. There will also be NO RIGHT TURN INTO BRICK KILN LANE from GREEN ROAD, and there will be NO LEFT TURN into GREEN ROAD from BRICK KILN LANE, whilst runners are active during these hours. If you need to travel along BRICK KILN LANE, then please access it from BELCHAMS LANE ONLY.

We hope you appreciate the need for these actions. Traffic will be able to continue to flow smoothly if this pattern is followed.

If you live along GREEN ROAD and BRICK KILN LANE, we do of course hope that you will come out and support the runners along this part of the route. All of our runners enjoy our community spirit and are very appreciative of all the support they receive along the route. If you live along these roads and require access during 11am - 12.30pm, then please exercise EXTREME CAUTION whilst driving and reversing out of any driveways. Adults and children will be running in the road. Please do use the VILLAGE HALL CARPARK if you need to travel on the sunday morning.

If you have any queries or concerns about the day, then please email the Race Team;

[Quendonandricklingfunrun@hotmail.com](mailto:Quendonandricklingfunrun@hotmail.com)

This Event raises thousands of pounds for our Village School and is our biggest fundraising activity of the year. Please come along and join in with our day, either as a runner, marshal, cake-baker or general cheering-on supporter.

We are hugely grateful to all of our Residents for their support and co operation with this day, and we look forward to seeing you all on the 25th.

### RACE DAY VOLUNTEERS

We would still be grateful to receive offers of help on Race Day. We remain in need of Marshals. If you are able to help for a couple of hours then that would be greatly appreciated.

Likewise if you would be able to make any cakes for our refreshment stall that would be a super help. Please contact STEVIE GREEN 01799 542734 if you are able to help in any way.

Many thanks

*Stephanie Bridgewater*

### DAY TRIP TO WYKEN HALL GARDENS on WEDNESDAY 21 JUNE 2017

Pick up from Village Hall car park – departing 9am

Planning to return approx. 6.15ish

Price includes tea/coffee and a scone on arrival and entrance to the gardens

Light lunches are available at the gardens but not included in the price.

The normal price is £24 but our price will be determined by the fundraising coffee morning on Saturday 3 June

**Please come and support the coffee morning  
on 3 June at the Village Hall 10-12noon**

Phone Pat Turner 01799 543314 for enquiries or to book a seat.



**Rickling /Quendon Coffee Morning Club**

**Pub Quiz and Ahoy Bingo**

Wednesday 21st June 2017

10.00 am – 12.00 pm

**All proceeds to go to  
the Village Hall Fund**



**Please contact: Carole 01799 543807**

**Quendon & Rickling Village Hall,  
Cambridge Road, Quendon CB11 3XQ**

## Rainbows

Just a reminder that we have our open day for Quendon and Rickling Rainbows 3rd July, 4:30-6:30 at the Village Hall. This is a fund raise for one of Pinkie Pie, who is partaking in a cancer research event. On our open day we will have a cake stall, raffle and lots of fun and games which you can join in too. Please come and help us raise as much money as possible, we would love to see you there.

Love Applejack.

## Advertising in

THE LINK

reaches every household in Quendon and Rickling at attractive rates.

It could be promoting YOUR business.

Contact:

Advertising on telephone 01799 543297 or  
The Editor, preferably by e-mail with attachments as  
necessary at [robert@arnold-q.uk](mailto:robert@arnold-q.uk);  
otherwise telephone 01799 543075.



## Rickling Primary School News

We have a few pictures here for Williams syndrome day, which was held on 12th May 2017.

Harvey (pictured) has the condition, and the children raised £156.00 for the charity by dressing up in their pyjamas and selling cakes.



## Quendon and Rickling Golf Society

On Thursday May 4th our golfing year got underway with a day out at John o'Gaunt near Sandy in Bedfordshire. It was a return visit for some of us and a first for others. What a great course, in lovely condition and on a fine day there was nowhere better to be. Nineteen players signed up which was an excellent turnout and so we decided to make it into our annual competition for the Bandit Trophy. Last year's winner Ian Ritchie came along as defending champion so we all knew we had our work cut out to reach top spot.

Brandon and Penny organised us into twos and threes and after a few coffees and a lot of chat it was time to tee off.

Although it was a true competition there was a good sprinkling of camaraderie and good spirits and no one took themselves too seriously which made for a very enjoyable round of golf for us all. We got back to the clubhouse and handed our cards in for checking and moved on to a few beers and glasses of wine and a welcome meal provided by the John o'Gaunt club.

Brandon presented the nearest the pin prize to Mervyn Waite for his very accurate shot to the 16th green. The best lady golfer of the day was Alison Harrison Dees and the best men in two handicap categories were Alan Price and Tony Knight so congratulations go to the three of them. Brandon had to hand over to Penny to present the Bandit Trophy to the new champion as it was Brandon himself who came in with 34 stableford points to take the trophy. A worthy



winner and well done to him from us all.

We had an excellent day and thanks go to Brandon and Penny for making it such a success. Our next meeting is at Saffron Walden on June 1st when we will field a team of Q+R golfers against Manuden's best. Wish us luck!



## Garage and Shed security

Whilst most houses have adequate security what is often neglected is the shed or garage, "nothing much in there" I hear you say, "Just a garden spade and fork", but these are perfect tools for a burglar to use to get into your house. It adds insult to injury when the tool used to break into your house is your own, so give it some attention.

Garages and sheds by the nature of their construction and position, especially when away from the house, are always going to be vulnerable. Quite often the supplied locks provide just the barest minimum security and are easily overcome, so always consider supplementing the existing locks with further locking systems both for the doors and items within.

On garage doors, this could be by adding locking bolts to both sides of the "up and over door", or a garage door defender in the ground in front of the door. If you have side door don't forget the security on this too.

With sheds coach-bolt and plate the padlock hasp sections to the frame and door, use a good quality "Close Shackle" padlock or a key operated mortice lock; don't forget the hinges: ensure they cannot be unscrewed.

Consider using "Ground Anchors" or "Shed Shackles" to chain larger items such as ladders, mowers and pedal cycles to (again good quality padlock and chain); keep chains tight so that it is not in contact with a surface it can be struck against. Protect windows with a wire mesh and fit a curtain or white wash the windows to prevent prying eyes.

Visibly security mark your property with your post code and house number as this reduces the value to the thief; you can register serial numbers free of charge at [www.immobilise.com](http://www.immobilise.com). There are also a number of commercially available security marking systems available that are suitable for a wide range of products and others for specific products.

It is also worth adding security lighting and a shed alarm to the shed or garage - there are even alarms available that when activated call your mobile phone. These are relatively inexpensive and available from most DIY/hardware stores. If siting a new shed, where possible position it within sight of rooms in the house routinely occupied.

Products that are fit for purpose can found by looking for the "Secured by Design" or "Sold Secure" logos, or on their websites <http://www.securedbydesign.com/> or <http://www.soldsecure.com/>.

Keep informed about crime and policing issues which affect you by signing up to Essex Community Messaging – [www.essex.police.uk/ecm](http://www.essex.police.uk/ecm). For further crime prevention advice see [www.essex.police.uk/advice](http://www.essex.police.uk/advice) or [www.thecrimepreventionwebsite.com](http://www.thecrimepreventionwebsite.com).

Stephen Armson-Smith  
Braintree & Uttlesford Crime Prevention Officer



## CRIME REDUCTION ADVICE (supplied by Action Fraud)

Following the ransomware cyber attack on Friday 12 May which affected the NHS and is believed to have affected other organisations globally, the City of London Police's National Fraud Intelligence Bureau has issued an alert urging both individuals and businesses to follow protection advice immediately and in the coming days.



## CRIME REDUCTION ADVICE (continued)

Ransomware is a form of malicious software (Malware) that enables cyber criminals to remotely lock down files on your computer or mobile device. Criminals will use ransomware to extort money from you (a ransom), before they restore access to your files. There are many ways that ransomware can infect your device, whether it be a link to a malicious website in an unsolicited email, or through a security vulnerability in a piece of software you use.

### Key Protect messages for businesses to protect themselves from ransomware:

- Install system and application updates on all devices as soon as they become available.
- Install anti-virus software on all devices and keep it updated.
- Create regular backups of your important files to a device that isn't left connected to your network as any malware infection could spread to that too.

The National Cyber Security Centre's technical guidance includes specific software patches to use that will prevent uninfected computers on your network from becoming infected with the "WannaCry" Ransomware:

<https://www.ncsc.gov.uk/guidance/ransomware-latest-ncsc-guidance>

For additional in-depth technical guidance on how to protect your organisation from ransomware, details can be found here: <https://www.ncsc.gov.uk/guidance/protecting-your-organisation-ransomware>

### Key Protect advice for individuals:

- Install system and application updates on all devices as soon as they become available.
- Install anti-virus software on all devices and keep it updated.
- Create regular backups of your important files to a device (such as an external hard drive or memory stick) that isn't left connected to your computer as any malware infection could spread to that too.
- Only install apps from official app stores, such as Google's Play Store, or Apple's App Store as they offer better levels of protection than some 3rd party stores. Jailbreaking, rooting, or disabling any of the default security features of your device will make it more susceptible to malware infections.

### Phishing/smishing

Fraudsters may exploit this high profile incident and use it as part of phishing/smishing campaigns. We urge people to be cautious if they receive any unsolicited communications from the NHS. The protect advice for that is the following:

- ask for your personal or financial details.
- The sender's name and number in a text message can be spoofed, so even if the message appears to be from an organisation you know of, you should still exercise caution, particularly if the texts are asking you to click on a link or call a number.

Don't disclose your personal or financial details during a cold call, and remember that the police and banks will never ring you and ask you to verify your PIN, withdraw your cash, or transfer your money to another "safe" account.

If you have been a victim of fraud or cyber crime, please report it to Action Fraud at <http://www.actionfraud.police.uk/>



## NHW NEWS

We held our 13th AGM and Conference for the Uttlesford Steering Group in Thaxted yesterday. The Officers for the coming year are:

Alan Johnson	- Chair
Graham Jackson	- Vice Chair
Derrick Giffin	- Treasurer
Rebecca King	- Treasurer



During the Conference we had three guest speakers from Essex Police; Insp Mick Couldridge for Uttlesford & Braintree Community Policing; Stephen Armston-Smith from Crime Reduction; and D Insp Lee Morton from Kent & Essex Serious Crime Unit who spoke about Cybercrime. The presentation slides used by Lee will be posted on [www.uttlesfordnhw.org.uk](http://www.uttlesfordnhw.org.uk) along with the Chair's Report.

## THE HUNDRED PARISHES SOCIETY

[www.hundredparishes.org.uk](http://www.hundredparishes.org.uk)



The What's On section of our website shows a great many local activities throughout the Summer. As you travel about, I hope you will enjoy the vegetation along roadside verges that adds much to the overall vision of the countryside. The species present will vary throughout the seasons and reflect the underlying geology and cutting regime of a particular stretch of verge. For road safety reasons, some verges are close-mown but these may be speckled with the flower heads of Common Daisy, Dandelion and other species which thrive under such treatment. On busier roads, often only the first

metre is cut on a regular basis, allowing taller wild flowers to survive further back.

During early summer our verges are dominated by swathes of the white frothy flowers of Cow Parsley or the chunkier white flowers of Hogweed. Both are members of the Carrot family and, perhaps surprisingly, thrive on the extra nutrients released by car exhausts. Although many species of insects visit their flowers, their tendency to shade out smaller plants reduces the overall variety of wayside flowers and potential food for other insects. Similarly, increased roadside nutrient levels encourage Docks and Stinging Nettles which also overshadow delicate species including blue-flowered Speedwells.



Splashes of pink are provided by clumps of Red Campion; and blue or purple by Vetches and several species of Geranium. Thistles and scarlet Poppies appear where bare soil is exposed. The presence of a large expanse of Ox-eye daisy, with its white petals and yellow centre, is usually due to its inclusion in seed mixes sown alongside newer roads.

A number of verges have been identified as Special Roadside Verges or Roadside Nature Reserves. These are recognised for their floristic diversity or for the presence of rare species.

Tricia Moxey  
Trustee

## QUENDON & RICKLING COMMUNITY SHOP

As you will all know from our last piece in The Link and on Facebook we have made some significant progress and taken the first steps in creating a Community Shop in our village. As promised, this is the follow-up to keep you in the picture and provide some background detail.

The shop will be within the Cricketers Arms. The precise start date has yet to be determined, but it is hoped this will be within the next couple of months.

The shop will open for business from 7.30 am until 11.30pm Monday to Friday with a slight variation at week-ends, i.e. all within the current opening hours of the pub. During these times coffee, tea, etc will be available so you can pop in for a cuppa before or after you drop the children at school, or anytime during the day to meet and catch up with your friends, or to meet new ones. This is the important 'community' part of the Community Shop.

The shop will start off by selling goods such as milk, bread, sausages, bacon, tea, coffee, sugar, jam, marmalade and the like. Also, fresh produce such as tomatoes, cucumbers, lettuce, seasonal fruit and vegetables. Basic items such as toilet rolls, toothpaste, selection of toiletries and cleaning products are also likely to be available. As time goes by, we will assess the demand and add further goods that may be required.

If we wish to have and keep this facility within our village, it is vital that we support it from the outset. The more we use it, the better it will become.

The project group will be meeting again very shortly. However the deadline for articles to be submitted for this month's Link means that we will have to report further at the next issue and by then we will be able to inform you of the launch date.

**WE ARE NEARLY THERE - WATCH THIS SPACE!!**

Alison Harrison-Dees  
Tracey Hepting  
Brandon Chapman  
(All part of the Village Plan Action Group)

## District Council News

### Report from District Councillors Anthony Gerard and Neil Hargreaves

#### **Commercial Investment**

Currently UDC is well funded because it receives the New Homes Bonus (NHB) of £8,000 per house completed in the district. Its gross annual expenditure is £35m, but internal income such as council house rents and charges, such as parking, brings the net external funding need to £12m. Of this, council tax brings in only around £5m. The rest is funded from the NHB, about £4m, business rates £2.5m, with other grants and movement in reserves making up the remaining £0.5m

However the government is ending the New Homes Bonus and has stopped the rate support grant. It has also failed to deliver its promise made to the last Conservative Party conference to allow councils to keep all of business rates. The UDC finance officer has planned on the basis that there will be no more business rates than currently received. So there will be a £4m hole in the council's annual budget.

UDC holds significant cash balances (validly) on which it gets very poor interest. It can also borrow from the Public Works Loan Board and other lenders at very low interest rates. So it has decided to invest £45m in a commercial venture to secure an income to fill part of the funding gap. It set up a company called Aspire (the logo is now on UDC vans) which is buying a 50% share in the Chesterford Research Park. This has existing tenants in the pharmaceutical business.

R4U supports the council in its efforts to mitigate funding cuts in order to maintain our services. However we have expressed concern that this is a very large concentration in one asset and in one business sector. Commercial property generally provides a stable income, but it is illiquid. If you need your cash back quickly you can't have it. This was demonstrated after the Brexit vote when commercial property funds were immediately devalued by their managers and were frozen – investors could neither buy nor sell. This risk to tax payers' funds is illustrated by UDC having to provide a guarantee allowing the lenders, should there be a problem with Aspire, to ignore the property assets and come straight to UDC for reimbursement. Advice was taken and it may be most unlikely the guarantee would be called on, but the existence of this type of guarantee means the lenders consider it a possibility. The council also has £31m of long term liabilities for the deficit in the pension scheme.

UDC may be offered a further share in the Research Park and may intend to make other commercial investments. At the Council meeting in May following the public announcement, R4U requested that UDC consider appointing an investment committee of external experts to advise on any future investments. The Conservatives and Libdems voted unanimously not to take this advice.

#### **Bin collections**

The council recently had to withdraw all ten of its 32 tonne bin lorries. A structural fault was found on one during routine maintenance. All the other vehicles were inspected and the same fault found. The manufacturer has taken responsibility and sourced temporary replacement smaller vehicles while repairs are done. This meant rounds having to be altered. The ten lorries were bought at the same time and only a small number of these vehicles exist in the UK. UDC has now changed its policy and will replace them on a rolling basis despite this being more costly. The object of course being to reduce the risk of all the vehicles getting the same faults at the same time. An example of why it is not a good idea to put all your eggs in one basket

#### **Committee seats**

Every May the council takes the opportunity to readjust memberships of committees and working groups. Seats on committees are allocated to parties according to how many councillors they have, so there was a need to adjust for the R4U by-election wins in Elsenham & Henham, and our new councillor for the Newport ward, Anthony Gerard. R4U has three seats on each committee. Anthony is on Licensing and Environmental Health, and is a substitute on the Planning Committee. Substitutes must have the same training as full committee members and Ant has already been attending planning meetings in preparation. I remain on the Standards committee and Governance, Audit & Performance, which among many other things monitors the efficiency of bin collections

#### **Councillors surgeries**

We are available every Thursday morning from 10.30 to 11.30 in Dorrington's in Newport, and we take it in turns to attend the parish council meetings, which are the second Wednesday in the month (except 7th June 2017) at 7.30 in the village hall

*Neil Hargreaves*



## Do you have excess apples you'd like to turn into juice?

After a successful Village Apple Pressing event last October, we in the Village Plan Action Group (VPAG) received several suggestions that the village might collectively buy an apple press for this year's event. It would then be lent out to people who want to do more with their apples than just let them rot on the ground. The school could use the press for lessons (as they did in 2016), as well as it being used in another Apple Day this October.

Any contributor would be able to borrow the press for free, with optional help, extra equipment and advice available. Those who had not contributed might hire the press for a small sum which would go into a fund to improve the village's equipment (eg fermenting buckets, scrapper).

A 20-litre press would be sufficient for our needs. The cost is about £350.

<http://www.vigopresses.co.uk/Catalogue/Fruit-Presses/20-litre-Press-91304>

### Would you be prepared to promise a £10 contribution to the total?

I hope also to arrange contributions from the PC and the School.

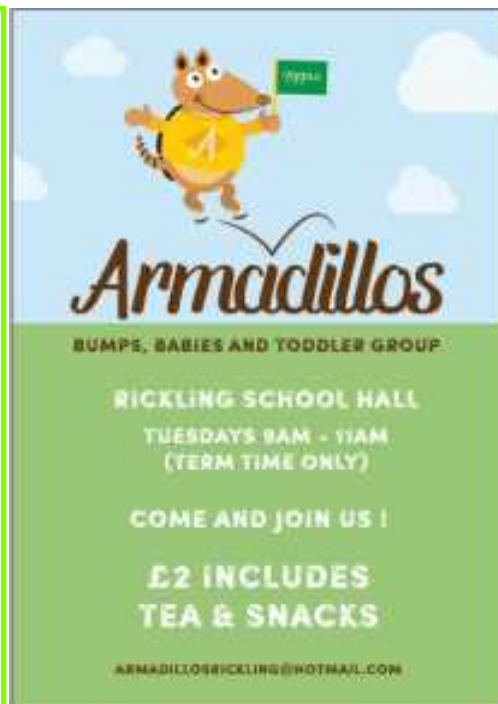
Please contact me or any VPAG member if you're interested in contributing or have further suggestions.

*Tom Duncan*

01799 541299

[tdd@debdenduncans.plus.com](mailto:tdd@debdenduncans.plus.com)

Q&R Village Facebook Page



**Armadillos**  
BUMPS, BABIES AND TODDLER GROUP  
RICKLING SCHOOL HALL  
TUESDAYS 9AM - 11AM  
(TERM TIME ONLY)  
COME AND JOIN US!  
£2 INCLUDES  
TEA & SNACKS  
ARMADILLOS@HOTMAIL.COM

### Advertising in THE LINK

reaches every household in Quendon  
and Rickling at attractive rates

#### Contact:

Advertising on telephone 01799  
543297 or

The Editor **preferably by e-mail** at  
[robert@arnold-q.uk](mailto:robert@arnold-q.uk), or telephone  
01799 543075

I would like to have put a joke in here but I can't  
think of one. So here's a cute picture.



### Quendon & Rickling 100 Club

1.....ball 26.....Annie Bishop - £35

2.....ball 18.....Janet Everiste - £25

3.....ball 80.....Roger Hackwell - £15

Many congratulations to those who won. If you are  
interested in joining please get in contact, 01799 543637.

### Quendon Bowls Club

With the arrival of summer, the Bowls Club has its  
regular practice evening on Tuesdays, starting 18.00hrs  
and every Friday there is a social evening, with the bar  
open from 19.00hrs.

Contact David Edwards, 07804 954095 for details.

### Win a meal out and watch those cyclists

A local cycle group have got some fabulous meals out to be won, a three course meal for two at The Eight Bells in Saffron Walden, the same at The Fighting Cocks in Wendens Ambo, a Sunday lunch for two at The Bull Langley and I hear that there may well be more added.

The group, Debdencycle raise funds for The 33 Engineer Regiment's Injured Soldiers Fund, based at Carver Barracks. This year they have two events, The Debdencycle 3 Counties Ride that will be on the 3rd of September. The ride is open to everybody, it offers a choice of 35 or 50 miles and 100% of the entry fee goes to the soldiers. The other event is a ride that the Debdencycle organiser and his daughter will be undertaking at the end of July, a 450 mile trip across northern Europe. I have it on good authority that they are very much "fair weather cyclists" but they're taking on the challenge as a way of encouraging others to come along in September.

Back to those prizes. If you think the Debdencycle team's efforts are worthy and you'd like a meal out you just need to make a £5 donation on their JustGiving page and put "Food" in the comments. You will go into a draw that will take place in mid September. You can find out more at their website; [Debdencycle.co.uk](http://Debdencycle.co.uk), Sign up for the 3 Counties ride via British Cycling and follow their efforts on their Facebook page; Debdencycle Lindsell. I also hear that they have some cycle ride guides on YouTube.

*Brian Lindsell*

# June 2017 at...



The Boss Baby (U)	Thu 1st 3pm
Their Finest (12A)	Thu 1st, Sat 3rd & Sun 4th 8pm
Molly Monster (U)	Fri 2nd 3pm <a href="http://www.saffronscreen.com">www.saffronscreen.com</a>
Guardians of the Galaxy Vol.2 (12A tbc)	Fri 2nd 8pm, Sat 3rd, Sun 4th & Sat 24th 3pm
La Strada (PG)	Mon 5th 8pm
Rules Don't Apply (12A)	Fri 9th & Sun 11th 8pm
Peter Pan – <i>National Theatre</i>	Sat 10th 3pm
Whisky Galore (PG)	Sat 10th 8pm , Sun 17th 3pm
The Dream/ Symphonic Variations /	
Marguerite and Armand – <i>Royal Opera House</i>	Sun 11th 2pm
Neruda (15)	Mon 12th 8pm
Mindhorn (15)	Fri 16th & Sat 17th 8pm
Sing (U) – <i>Cinema For Tinies</i>	Sun 18th 11am
British Museum Presents: Hokusai	Sun 18th 3pm
Lady Macbeth (15 )	Sun 18th & Mon 19th 8pm
Alien : Covenant (15 tbc)	Fri 23rd 8pm
Colossal (15)	Sat 24th & Sun 25th 8pm
Michelangelo – Love and Death	Sun 25th 3pm
The Handmaiden (18)	Mon 26th 8pm
The Zookeeper's Wife (12A)	Fri 30th & Sat July 1st 8pm
Diary of a Wimpy Kid: The Long Haul (PG tbc)	Sat July 1st 3pm
Otello- <i>Royal Opera House</i>	Sun July 2nd 2pm
The Other Side of Hope (12A)	Sun July 1st & Mon July 3rd 8pm

**Tickets: Eve:** Full price £7.90, 65 & over £7.10; Other adult conc: £6.10, 18 & under: £5.70 (£4.30 on Mon)

**Day:** Full price £6.90, 65 & over £6.00; Other adult conc: £5.30, 18 & under: £4.50, Family ticket £20.00

**For Special Event Tickets, please see website**

**Available from the Saffron Walden Tourist Information Centre, online at [www.saffronscreen.com](http://www.saffronscreen.com),**

**or at the cinema Box Office (opens 30 mins before screening) at  
County High School, Audley End Road, Saffron Walden, CB11 4UH.**

THE LINK is produced on behalf of Quendon & Rickling PCC, who do not necessarily share or endorse any opinions expressed by contributors or advertisers.

THE LINK is delivered free of charge by volunteers to every household in the villages of Quendon and Rickling. It is also available by post and online at: <http://www.quendonandrickling.co.uk>

All correspondence for THE LINK should be addressed to the editor,

Robert Arnold: **preferably by e-mail with attachments if necessary: [robert@arnold-q.uk](mailto:robert@arnold-q.uk)**, or at Talbots, Cambridge Road, Quendon, CB11 3XJ; otherwise telephone 01799 543075

THE LINK is assembled using Scribus software and is printed through the generosity of

**ALTERNATIVE business solutions and services**

<http://www.alternative.uk.com/> E-mail: [info@alternative.uk.com](mailto:info@alternative.uk.com)

## What's On

Where no organiser is shown for any event in Q&R Village Hall, contact the Hall Manager, Christine Osbourn on 01799 543367 for details

Event	Date	Time	Place	Notes
EXTEND Exercises	<i>Mondays</i>	10.30	Q&R Village Hall	Pat Turner 01799 543314
Saffron Searchers	<i>1st Monday in month</i>	-	Q&R Village Hall	-
Dog Training	<i>Mondays</i>	-	Q&R Village Hall	Pauline Everton
Rainbows	<i>Mondays</i>	16.00-17.00	Q&R Village Hall	(Pre-Brownies)
Prayer Meeting	<i>Mondays</i>	16.30	Quendon Church	
Pilates	<i>Tuesdays</i>	09.00-10.00	Q&R Village Hall	Jan Crawley 077421 82272
Dance Exercise	<i>Tuesdays</i>	Morning	Q&R Village Hall	Christine Alexander
Dance Exercise	<i>Tuesdays</i>	Afternoon	Q&R Village Hall	Christine Alexander
Armadillos	<i>Tuesdays (term-time)</i>	09.00	Rickling School	Stevie Green 01799 542734
Bowls Practice	<i>Tuesdays</i>	18.00	Quendon Bowls Club	David Edwards 07804 954095
Coffee Group	<i>3rd Weds in month</i>	10.00-12.00	Q&R Village Hall	Angela 01799 218061/Carol 543807
U3A Choir	<i>Wednesdays</i>	10.30	Q&R Village Hall	
Wednesday Club	<i>Wednesdays</i>	-	Q&R Village Hall	Christine Osbourn 01799 543367
Prayer Meeting	<i>Thursdays</i>	09.00	Rickling Church	
Line Dancing	<i>Thursdays</i>	-	Q&R Village Hall	Dawn Bond 01787 460274
Rickling Runners	<i>Thursdays</i>	19.30	The Green	Stevie Green 01799 542734
DiddiDance (2-4yrs)	<i>Fridays</i>	10.00	Q&R Village Hall	
Social Evening	<i>Fridays</i>	19.00	Quendon Bowls Club	David Edwards 07804 954095
Golf (v. Manuden)	1st June	13.00	Saffron Walden GC	Tony Jones 543320
Parish Council	7th June	19.30	Q&R Village Hall	
BCP Communion	11th June	09.30	Quendon Church	
BCP Communion	18th June	18.00	Quendon Church	
Wyken Hall Gardens	21st June	09.00		See p6 for details
Coffee Morning	21st June	10.00-12.00	Q&R Village Hall	See p6
Holy Communion	25th June	09.30	Rickling Church	
Fun Run	25th June			See p5 for details
Rainbows Open Day	3rd July	16.30	Q&R Village Hall	
Summer Fete	8th July	12.00	Rickling Primary School	See p 7
BCP Communion	9th July	09.30	Quendon Church	
BCP Communion	16th July	18.00	Quendon Church	
Holy Communion	23rd July	09.30	Rickling Church	

## Emergency Life-saving

Should someone suffer a cardiac arrest or show symptoms of a heart attack e.g. pains in the chest, then your first action should always be to phone the ambulance service on 999. The service will refer you to our Automated External Defibrillator which is at the front entrance to Quendon & Rickling Village Hall. Anyone can save a life by using it until an ambulance arrives. In addition you can seek help from any of the volunteers listed below.

Name	Home Telephone	Locality
Alan Price	01799 542527	Northern end - Cambridge Road
Jane Price	01799 542527	Northern end - Cambridge Road
Robert Arnold	01799 543075	Northern end - Cambridge Road
Chris Phillips	01799 542351	Middle - Cambridge Road
Sue Phillips	01799 542351	Middle - Cambridge Road
Nigel Ackerman	01799 540678	Middle - Cambridge Road
Anne Howes	01799 543545	Southern end - Cambridge Road
Sandy Turner	01799 540557	Rickling Green
Pat Turner	01799 543314	Rickling Green
Janice Hart	01799 541196	Rickling Green/Brick Kiln Lane/Rickling
Clare Willoughby	01799 543637	Rickling Green/Brick Kiln Lane/Rickling



For further information see [www.communityheartbeat.org.uk/](http://www.communityheartbeat.org.uk/)

**Remember: Using the defibrillator can't cause injury. Doing nothing can.**



## TONY WOOD

Qualified Registered Electrician

All electrical works undertaken

Re-wires, new circuits, extensions  
Replacement Consumer Units  
Electric showers, heating, additional sockets  
Internal and external lighting

Free advice & estimates  
References available  
Competitive rates  
Fully insured

Please ring Tony on  
07714 300920  
01279 455780

Or e-mail [camwoodhome@outlook.com](mailto:camwoodhome@outlook.com)  
Electrical Safety Register Approved Contractor

Electrical Safety  
Register

## CHIROPODIST

Mrs Julie Golden

HPC Registered/State Registered

Home Visiting Practice

Est.1994

# 01279 873492

Mobile 07916 075451

A professional service at a competitive price

# Binwash

We  
clean  
your  
Wheelie  
bins!

Commercial & Domestic



**FREE!**  
First Clean  
to new  
Customers

Monthly Cleaning from just £3.50!

- Professional equipment
- 4 weekly schedule or one-offs
- Same day as waste collection

[www.binwash-uk.com](http://www.binwash-uk.com)

# 01799 529899

[enquiries@binwash-uk.com](mailto:enquiries@binwash-uk.com)

## • CONNECTIONS CARS •

AIRPORT TRANSFERS • EXECUTIVE CHAUFFEUR • PRIVATE HIRE TAXI

OWNED AND OPERATED BY  
JOHN CAUSTON

(FORMERLY CLAWERING CONNECTIONS)  
SAME PRICES • SAME OWNERS • SAME CONTACT DETAILS  
• RELIABLE SERVICE • LUXURY VEHICLES •  
• FRIENDLY HELPFUL DRIVERS •

BOOK NOW FOR

- ASCOT, HENLEY & WIMBLEDON •
- STANSTED, GATWICK & HEATHROW •
- SPECIAL CELEBRATIONS •
- SHOPPING TRIPS & EVENINGS OUT •

PLEASE CALL US TO BOOK, OR FOR A QUOTE

# 07855 859710 | 01799 550880

[WWW.CONNECTIONSCARS.CO.UK](http://WWW.CONNECTIONSCARS.CO.UK)

PEASGOOD  
& SKEATES  
THE  
FAMILY FUNERAL SERVICE



Arrangements can be made in the  
comfort of your own home

Private Chapels of Rest

Pre-paid funeral planning

A personal caring service from a  
Local business, day or night

Shire Hill, Saffron Walden

(01799) 523314

66b High St, Saffron Walden

(01799) 513513

46 Moorfield Rd, Duxford

(01223) 833463

[www.peasgoodandskeates.co.uk](http://www.peasgoodandskeates.co.uk)

**lawn  
partners**  
professional lawn care



Now treating  
paddocks  
& large areas

## BESPOKE LAWN CARE SERVICES SINCE 2005

Independent and family  
run, we put the care  
into lawncare

# 01763 244955

[lawnpartners.co.uk](http://lawnpartners.co.uk)

Visit our website  
for lawncare advice  
& monthly seasonal tips

**B** building expertise

EXPERIENCED  
CHARTERED  
ARCHITECTS

Planning, Building  
Regulations  
Residential Extensions  
or New build houses  
Listed building approvals  
Free Initial Consultation  
Full or Part service.

**RIBA**   
Chartered Practice

We have specialist expertise  
in a number of areas  
including:

- interior design
- refurbishment
- extensions
- listed buildings
- landscape / garden design
- commercial office design
- cladding



Building Expertise Ltd  
Rural Barn Studio  
Church End  
Rickling  
Saffron Walden  
 Essex CB11 3YL

Tel: +44 (0) 1799 540 450  
Mobile: +44 (0) 7052 905469  
[simon@buildingexpertise.co.uk](mailto:simon@buildingexpertise.co.uk)  
[www.buildingexpertise.co.uk](http://www.buildingexpertise.co.uk)

Accreditations

**RIBA**   
Chartered Practice

**THE ACADEMY**  
**EXPERTS**

**THE ACADEMY**  
**EXPERTS**

CERTIFIED EXPERTS

**Cwena Spa**  
by Karen Dovaston-Harris



Complete relaxation and rejuvenation in our unique Cwena Spa experience

- Hydrotherapy exercise Pool & Jacuzzi
- Steam room, Sauna and Relaxation beds
- Full range of beauty treatments
- Full range of advanced aesthetic treatments

To book call: 01799 541888  
visit: [www.karendovastonharris.co.uk](http://www.karendovastonharris.co.uk)  
or email: [beauty@karendovastonharris.co.uk](mailto:beauty@karendovastonharris.co.uk)

## CAMWOOD HOME IMPROVEMENTS

Bathrooms  
Kitchens  
Conversions

Fully Qualified Tradesmen  
All other aspects of building  
References available - Fully insured -  
Free advice & estimates - Competitive rates

Office: 01279 493780 Mobile: 07714 300920  
Email: [camwoodhome@outlook.com](mailto:camwoodhome@outlook.com)  
Website: [www.camwoodhome.co.uk](http://www.camwoodhome.co.uk)  
Electrical Safety Register Approved Contractor

## ina nelson electrical installer

Female Electrician  
• Electrical Installation  
• Fault Finding  
• Inspection & Testing  
• Certification  
C&G 2330, 17th Edition, C&G  
2391 Test and Inspection.  
Part P Registered. NIC EIC  
Approved Domestic Installer.

1, Bonnetting Lane, Berden,  
Bishops Stortford,  
Essex, CM23 1AG  
Tel: 01279 777357  
Mob: 07837 420647  
[inanelson@hotmail.com](mailto:inanelson@hotmail.com)



## Lower Street Clinic

36 LOWER STREET, STANSTED, ESSEX  
ESTABLISHED 1989

*Osteopathy,  
Cranial Osteopathy  
Aromatherapy,  
Homeopathy  
Flower Remedies  
Chiropody/Podiatry  
Infant Massage  
Instruction  
Pilates Instruction*

We have a specialist clinic for pregnant  
mothers, infants and children

FOR FURTHER INFORMATION  
OR TO MAKE AN APPOINTMENT,  
PLEASE TELEPHONE

**01279 815907**



## Electrician

All types of work carried out  
**Electrical contractor**  
**C D Collins**

Crofts View  
Newport Road  
Wicken Bonhunt  
Saffron Walden  
Essex, CB11 3UE  
Tel/Fax 01799 540194  
Mobile: 07831 131 754



- Boiler Servicing & Repairs
- Full Central Heating Systems
- Bathrooms
- Underfloor Heating
- Landlord's Safety Certificates

All work undertaken, fully insured & guaranteed



DD 01799 542920  
M 07816 355483



**Please mention**

**THE LINK**

**when responding to  
advertisements here.**

## NICK SHUTES PAINTING AND DECORATING LTD

High quality interior and  
exterior redecoration  
Woodwork repairs and  
replacement

Fascias, soffits and cladding

**01799 542385 or**

**07885 778213**

[www.nickshutesdecorating.co.uk](http://www.nickshutesdecorating.co.uk)

## Uttlesford Carers 'a caring hand in your community'

We offer help, support and advice to  
all carers over the age of 18

If you would like to know more please  
call 01371 875810 or e-mail  
[uttlesfordcarers@btconnect.com](mailto:uttlesfordcarers@btconnect.com)

Uttlesford Carers  
The Old Police Station  
45 Stortford Road  
Great Dunmow  
Essex CM6 1DQ  
Charity Number - 1154735



saffron walden's  
No.1 female  
village  
**chimney  
sweep**

Office: 01799 540232  
Mobile 07930 34753

[villagechimneysweep.co.uk](http://villagechimneysweep.co.uk)



More than just a service



Heating



Plumbing



Renewables



Bathrooms

All Domestic & Commercial  
works undertaken

[www.shelfordheating.co.uk](http://www.shelfordheating.co.uk)

T: 01223 833426 E: [sales@shelfordheating.co.uk](mailto:sales@shelfordheating.co.uk)